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(35 U.S.C. 122(b)(2)(B)(ii))
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(35 U.S.C. 122(b)(2)(B)(iii))

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Application Number		10/649,517
Filing Date		08/25/2003
First Named Inventor		Shmuel Shaffer
Title	Method and System for Managing Calls of an Automatic Call Distributor	
Atty Docket Number		062891.1124
Group Art Unit		2642
Examiner		unknown

A request that the above-identified application not be published under 35 U.S.C. 122(b) (nonpublication request) was included with the above-identified application on filing pursuant to 35 U.S.C. 122(b)(2)(B)(i). I hereby **rescind** the previous nonpublication request.

If a notice of foreign or international filing is or will be required by 35 U.S.C. 122(b)(2)(B)(iii) and 37 CFR 1.213(c), I hereby provide such notice. This notice is being provided no later than forty-five (45) days after the date of such foreign or international filing.

If a notice of subsequent foreign or international filing required by 35 U.S.C. 122(b)(2)(B)(iii) and 37 CFR 1.213(c) was not filed within forty-five (45) days after the date of filing of the foreign or international application, the application is ABANDONED, and a petition to revive under 37 CFR 1.137(b) is required. See 37 CFR 1.137(f).

Aug 9, 2004
Date

Signature

214.953.6509
Telephone Number

Barton E. Showalter
Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b)

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Name (Print/Type)	Mary Johnson	
Signature		Date <u>August 10</u> , 2004

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(b). The information is used by the public to rescind a previously filed request that application not be published under 35 U.S.C. 122(b) (and the PTO to process that rescission). Confidentiality is governed by 35 U.S.C. 122(b) (and the PTO to process rescission). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. this form is estimated to take 6 minutes to complete. This time will vary depending upon the ne of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Tradem Office, P.O. Box 1450, Alexandria, VA 22313-1450. **DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop PG P Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

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